C. Financial PTSD and the Scarcity Mindset





Trauma and financial behavior are deeply

interconnected.

FINANCIAL PTSD



"It is the physical, emotional and cognitive deficits people experience when they cannot cope with either abrupt financial loss or the chronic stress of having inadequate financial resources."





"It interferes with ability to carry out **normal work** and **home life functions**, and manifests in multiple areas of the person's being."









<u>Chloe McKenzie's interview in</u> <u>BadWithMoney podcast</u>

5 AutomaticTrauma Responses

- 1. Fight
- 2. Flight
- 3. Freeze
- 4. Appease
- 5. Dissociate





- Negative thought patterns, rumination on failure
- Concentrating is difficult
- Perceived hostility, "only a matter of time for the other shoe to fall..."





- Unresolved nervous energy: chronic insomnia, nightmares, jitteriness
- Fears mail, texts, phone
- Coping mechanisms take over: avoidance / substance abuse



Financial PTSD (feedback from local Tucson advocates)

- Difficulty building trust between advocate and client
- Secretive about \$
- Overspending / Emotional Spending
- Underspending



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Scarcity Mindset



Our brain is less effective when we feel that we lack something.



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Scarcity Mindset



DIMINISHES ABILITY TO PLAN AHEAD & PROBLEM-SOLVE

CONFUSION, MEMORY PROBLEMS, & LANGUAGE ISSUES

MORE LIKELY TO MAKE MISTAKES & BAD DECISIONS





